



Avosys Infosolutions, As a premium quality service provider, our company's mission is to excel at creating tangible value for our clients by anticipating and understanding the needs and by providing Superior insight into the improvement of their business performance. Our vision is to become the leading provider of consulting services related to the design, implementation, adoption and support of On-Demand Software & IT Solutions for small scale companies to corporate organizations.

The Major Services provided by Avosys includes Web Development, Offline Application Development, Online Application Development SMS Routing, Search Engine Optimization, Inbound Customer Care, Technical Support, Online Chat Support, Data Migration, Data Management, Data Entry, Mobile Application Development, Telemarketing, Email Marketing, Outbound Projects, Training, Custom Application, Customer Relationship Management, etc.

Industry specific solutions and experience enabled **Avosys Infosolutions** to help customers extract more value from their applications enabling them to quickly improve productivity and see a faster return on their investment. If you are involved in planning or managing a logistics operation, our software solutions can help you improve your performance.

Our products range from software applications for a single place to multi site optimization and management systems.

What We Offers:

Voice Based Services , Data Management Services , IT Services and Back Office Support Services are the key areas of expertise for Avosys Infosolutions

Our Services:

Voice Based Services

1. Help lines

2. Sales Support Calls
3. Marketing Calls
4. Subscription Renewals
5. Service Calls
6. Collection Calls
7. Customer Retention Calls
8. Complaint Resolution Desk
9. Welcome Call
10. Verification Calls
11. Bill Clarification
12. Surveys

Data Services:

Non Voice Based Services

1. Form Filling
2. Data Entry
3. Auditing Process
4. PDF to Doc Conversions
5. Paper to EBook Conversion
6. Form Processing Services
7. Bulk Invoice / Bills Data Entry
8. Medical / Insurance Claims Processing

9. Scanning

10. Data Mining

IT Services

1. Website Designing

2. Domain Registration

3. Search Engine Optimisation

4. Web Hosting

6. Software Development

7. Online Promotion

8. Bulk SMS Service

9. Ad Film Making

10. Corporate Videos

11. Graphics Design

12. Game Developments

Back Office Support Services:

1. Live Chat Support

2. Email Answering Support

3. SMS Support

Field Support Services:

1. Surveys

3. Marketing

CONFIDENTIALITY:

We have very strict Confidentiality Agreements with every employee of the company. We don't have any floppy drives or anything to take the information out from the system or network. We at Avosys Infosolutions understand the importance & confidentiality of your datas. No information is circulated on hard copies during the work process. We provide individual logins (username & password) to every employee with restricted accessibility permissions.

INFRASTRUCTURE:

Avosys Infosolutions has established world-class infrastructure to meet customer requirements.

SYSTEM CONFIGURATION:

Dual core, 2 GB ram, 500 GB hard disk and all the systems were networked through CAT 6 cable.

SERVER CAPACITY:

Dual capable Quad-core Intel Xeon E 5405 (2 x 4 MB L2 cache, 2.0 GHz, 1066 MHz FSB) with 4 GB ram, 1 TB hard disk and windows 2003 server.

INTERNET:

TATAleased Line with 4 Mbps Bandwidth

POWER BACKUP:

UPS (up to 5 hours power backup) And Generator 30 KV for additional support.

SEATS:

We have 20 agents and 3 QC and one team leader and a well experienced management team.

WORK EXPERIENCE:

We are currently doing the outbound process (conversion from prepaid to postpaid) of TATA DOCOMO and MTS from last six months,UK inbound and outbound process(insurance) Last 3 Months...

Our Clients:



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